

Jisc's digital experience insights service

Transcript of animation

Our digital experience insights service reveals an accurate picture of how students and staff are experiencing every aspect of your digital environment.

Its aim is to improve and enhance the overall student experience and to offer education providers with valuable management information to inform decision-making and planning for future resource development and investment.

The surveys have been extensively tried and tested with higher education, further education, and work-based learners.

The service enables organisations to build up evaluative data, year on year and to track changes over time.

Through benchmarking, it enables you to compare key performance indicators with other organisations.

The surveys are delivered using Jisc's very own online survey service, along with detailed guidance on how to plan, customise and launch the surveys, and how to analyse and interpret data.

Users of the service join a thriving community of staff and students, all committed to understanding and optimising the digital experience in their organisations.

To sign up and find out more search www.digitalinsights.jisc.ac.uk.